

Cancellation Notice

Contract for educational services

If your contract with David Game HE (the College) was formed entirely by means of distance communication (i.e. by post, fax or electronic communication) without a face to face meeting with a member of the College staff you may cancel the contract within 14 days of the date of acceptance. The place was accepted when you returned the acceptance form and fulfilled the conditions set out in your offer letter.

You have the right to cancel the contract without giving any reason.

To exercise your right to cancel, you must inform us at the College's address of your decision to cancel this contract by a clear statement (e.g. a letter sent by post or fax, or an email). You may use the attached model cancellation form, or your own wording, if you prefer.

To meet the cancellation deadline you must send your communication concerning your exercise of the right to cancel before the cancellation period has expired.

Effects of cancellation

a) Where we have provided educational services

If, following your acceptance of a place, we provide educational services to you, and then you choose to cancel the contract before the 14 day period expires, you will be liable to pay to us our reasonable costs. These will be the costs for the actual services provided up to the time you communicate to us your cancellation of the contract, calculated as a proportion of the termly fees. We will return to you, after deduction of our reasonable costs, the balance of fees.

b) Where we have not provided educational services

If you cancel this contract within the 14 day period and we have not provided any services, we will reimburse to you in full any payment of fees received from you, without undue delay, and not later than 14 days after the day on which we are informed about your decision to cancel.

We will make any reimbursement due using the same means of payment as you used for payment to us, unless we expressly agree otherwise. You will not incur any fees as a result of the reimbursement.

Reimbursement of payments made

If you have paid to us an amount greater than any costs we have properly incurred, we will reimburse you with the balance, within the timescale and in the manner set out in b) above.



Cancellation Form

Cancellation of contract

To the student:

If you wish to cancel your Contract with the College within the 14 day period, please notify the Registrar, by email, letter or fax, at the College's address. Below is some suggested wording.

To the Registrar of the College

32-35 Jewry Street, London, EC3N 2ET

info@dghe.ac.uk

I hereby give notice that I cancel the Contract as set out in:

- Offer Letter
- Fee Refund and Compensation Policy
- Terms and Conditions
- the Acceptance Form returned to the College on _____[insert date]; and
- Student Policies and Procedures.

Name of student:

Address of student:

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Signed:

Date: